

JOHN STILES  
2066 Tamarisk Road  
Palm Springs, CA 92262  
760-567-9219

December 16, 2008

Preferred Plumbing, Heating & Air Conditioning  
P.O. Box 5120  
Palm Springs, CA 92263

Attn: Bruce

Re: 140 Luring Dr.

Dear Bruce:

Your latest invoice on the above property has been received and I appreciated your consideration.

I think the challenges presented to your staff in cleaning and clearing the waste line wer handled professionally during this problem.

I am no longer managing the building, but I am providing the building owner with your firm's name for future reference. I will also use your firm in the future and not hesitate refer others to you.

Thanks

Sincerely,



John Stiles  
Receiver.