
Mark & Elizabeth Allaire

Palm Desert, CA 92260

September 8, 2008

Preferred Plumbing
P.O. Box 5120
Palm Springs, CA 92263-5120

Dear Sir/Madam:

I thought I would drop you a note because there just wasn't enough space on the feedback card to tell you how pleased I was with your service. Everything about this service call was handled professionally and courteously from my initial call into your office to the completion of the job.

Tom went above and beyond to fix my jammed up disposal and got it working better than ever and within the one-hour service call. I usually expect somewhat of a mess from most contractors and workers but Tom works neatly and above all, efficiently. He is kind, courteous, conscientious and ethical. He is definitely an asset to your company.

We sincerely appreciate the fabulous service that we have received to date and we do not hesitate to recommend your service to our family, friends and neighbors.

Sincerely,



Elizabeth Allaire